



*You decide where, we know how!*

## COMPANY INTRODUCTION

We are an international freight forwarder offering import and export services to and from worldwide origins and destinations. Our qualified and experienced staff is trained to handle all types of cargo and can trailer the shipping process to meet your particular requirements.



Airfreight  
Transportation  
Pick up Delivery  
Collect Shipments  
Documentation

Sea freight  
Warehousing  
Packing  
Pre-Alert  
Experienced Staff

Air Charter  
Insurance  
Crating  
Project Management  
On-line System

Sea Charter  
Clearance  
Door to Door  
Relocation  
Tips.

Our business is to move your freight  
Our global network guarantees the best solutions for your transportation requirements.

## PHOENIX WORLDWIDE MOVERS & LOGISTICS immediately set up agencies all over the world.

Our Warehouse handles both Import and Export traffic around the World utilizing all modes of transport. It also facilitates Warehousing and Distribution provides "One Stop Service" for all our clients.

### VISION:

**PHOENIX WORLDWIDE MOVERS & LOGISTICS** is to create a partner in each customer. We assure you of our personalized and competent service, and will go extra mile to ensure our clients are satisfied.

### SPECIALIZATION:

We are an International Freight Forwarder, Specializing in serving around the globe East and West including the Caribbean markets. Within this niche market, **PHOENIX WORLDWIDE MOVERS & LOGISTICS** has the ability to warehouse, pick and pack, provide inventory management, ship by order number or quantity as specialized by our client. More importantly, **PHOENIX WORLDWIDE MOVERS & LOGISTICS** offers expertise in Airfreight and Sea freight into this region, providing the following beneficial advent.

- (a) Knowledge and Expertise
- (b) Regular Schedules
- (c) Competitive Pricing
- (d) Personalized Quality Service.



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Through its specialization, and volume commitment of freight to Worldwide. **PHOENIX WORLDWIDE MOVERS & LOGISTICS** is proud to be amongst the most competitive and effective packer and mover to this region.

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### **AIRFREIGHT:**

**OVERNIGHT RUSH CONSOLIDATE**

We transport your shipment with any of the world's major airlines. We move shipments varying from an urgent package to a full plane load to any part of the World. We offer a wide range of options to suit your budget and deadlines. Frequencies are varied depending of the schedule of the airlines.

**DESTINATIONS INCLUDE ALL WORLDWIDE AIRPORTS.**

### **SEA FREIGHT:**

**LESS THAN CONTAINER LOAD**

**L/V / BOXES / BARRELS / CRATES / VEHICLES / HOUSE HOLD GOODS/PET HANDLING ETC.**

Whether you are importing, exporting or involved in cross border-trade, We have the infrastructure to service your requirements with a network of convenient receiving depots, offices and representatives throughout the world. Our services are suited to clients with multiple overseas suppliers who seek the benefits of communication, co-ordination and consolidation.

Shipments range from household goods and personal effects and general commodity or specialized cargo. We handle shipment of all size including Boxes, Barrels, Crates, which are consolidated and shipped to worldwide destinations, utilizing many of the world's major shipping lines.

Vehicles are Blocked and Braced with special care at our warehouse and where particular attention is focused on the maximum protection and secured movement of freight.





## **FULL CONTAINER LOAD:**

**ALL TYPES AND SIZES OF CONTAINERS INCLUDE STANDARD, HIGH CUBES, TEMPERATURE CONTROLLED, OPEN TOP OR FLAT BED;**

We can position the container at shipper's door or factory for loading; or arrangements can be made to load cargo at our facilities, utilizing our staff or your own personnel under supervision by **PHOENIX WORLDWIDE MOVERS & LOGISTICS**. After container is fully loaded, we arrange to deliver to container yard for shipment to International Destinations.

### **Relocation Tips**

#### **6 Weeks Before Your Move**

- Ensure Your Travel documents and visas are valid.
- Make hotel reservations and airline ticket bookings.
- Notify the following parties of your move:  
Bank, Credit Unions, Landlords, Telephone, Gas, Electricity, Water, Insurance Firms, Doctors & Dentists, Social Club, Stock and Share, Business Contact, Schools, Post Office and Friends.
- Confirm your packing dates and any special requirements you may have.
- If you are moving pets then let us know and we can arrange everything for you.

#### **3 Weeks Before Your Move**

- Plan Those Farewell parties and visits.
- Have the banks etc. acknowledge your change of address or closing of Accounts.
- Return and borrowed item & collect any items you have loaned.

#### **1 Week Prior to Move**

- Send out clothing for dry cleaning and tailoring if needed.
- Prepare a list of clothing for packing into suitcase-you will need to choose what you will wear until your shipment arrives.
- Collect your reservation documentation and travel tickets.
- Empty any valuables from safe deposit boxes.

#### **Day Before Your Move**

- Defrost and clean your fridge.
- Remove all items from your car and leave sufficient petrol on it for **PHOENIX WORLDWIDE MOVERS & LOGISTICS** to pick it up, if car is exported.
- Pack your suitcases, and select your traveling clothes and games or books for the trip.
- Be sure you know where your travel documents and airline ticket are.



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- Ensure you have enough Currency to pay airport taxes, and enough of the country's currency that you are going to for arrival tax (if any).
- Put keys in bags or attach them to drawers to ensure they are not lost in transit.

### **On Moving Day**

- Please assist the **PHOENIX WORLDWIDE MOVERS & LOGISTICS** Supervisor with any question he may ask you.
- Remember to fill out the customs forms and Insurance Form and return them signed, to the **PHOENIX WORLDWIDE MOVERS & LOGISTICS** Supervisor.
- Receive the packing inventory form from the **PHOENIX WORLDWIDE MOVERS & LOGISTICS** Supervisor after the packing is completed.
- Check all power, gas, water etc. are turned off, and all windows are closed and locked.

### **After Packing**

- Relax, don't worry and let **PHOENIX WORLDWIDE MOVERS & LOGISTICS** take care of your shipment. You will be contacted when the shipment arrives at its destinations and a convenient time can be arranged for delivery.

### **Helpful Hints for a Successful Move**

- Keep aside items you wish to take with you so they are not packed.
- HiFi & T.V. equipment: it is best to use original boxes and if you have them then please give them to the **PHOENIX WORLDWIDE MOVERS & LOGISTICS** Supervisor. If not then don't worry. We will custom make them for you.
- Electric and fixed appliance: please arrange to have ceiling fans, ceiling light, cookers, washer, air-conditions, towel rails etc. to be disconnected ready to be moved.
- Money, jewelry and watches etc. are best taken with you.
- Be around, or have someone authorized to give instruction to the **PHOENIX WORLDWIDE MOVERS & LOGISTICS** Supervisor if necessary.

### **On Arrival at Destination & Moving in**

- Upon arrival in the new country, please call the **PHOENIX WORLDWIDE MOVERS & LOGISTICS** Office or Agent at the number provided, and inform them of any change in your contact address and phone number.
- Be present during unpacking to assist furniture location etc.
- Check condition and inventory of belongings and advise our agent of any damage. In the unlikely event of any damage, please notify our agent or office so he can assist in a prompt insurance claim procedure.



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## **DESTINATIONS INCLUDE ALL WORLDWIDE AIR/SEA PORTS, AIR & SEA CHARTERS:**

### **AIR & SEA CHARTERS:**

Air and Sea Charters are rigorously supervised to encompass all details and deadlines specific to requirements. On site supervision and co-ordination can be made available to supervise charter activities where required.



### **WAREHOUSING:**

Safety and Convenience are two main assets. We have the arrangements of bonded warehousing facilities around the World in Import and Export.



### **INSURANCE:**

Cargo Insurance is an important factor of International Trade and very few importers or exporters can afford to risk the financial impact of an uninsured shipments.



### **COVERAGE OFFERED INCLUDES:**

1. ALL RISK-which includes the risks of war, strikes, riots and civil commotion.
2. F.P.A [FREE OF PARTICULAR AVERAGE]- which includes risks resulting from an accident to the carrying conveyance i.e. ship, aircraft, or truck.

While **PHOENIX WORLDWIDE MOVERS & LOGISTICS** does take every precaution to ensure the safety and prompt delivery of your merchandise.



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### **CLEARANCE:**

**PHOENIX WORLDWIDE MOVERS & LOGISTICS** uses reliable Custom brokerage Services to expedite the Customs Clearance process for its client. Our Custom Broker ensures full compliance with all customs laws and regulatory necessities. **PHOENIX WORLDWIDE MOVERS & LOGISTICS** is thus able to assist in all custom related matters, providing assistance with numerous relief programs including duty drawbacks, and many other mechanisms currently in place at Revenue Pakistan.



### **PICK AND DELIVERY:**

**PHOENIX WORLDWIDE MOVERS & LOGISTICS** contracted truck Broker operate vehicles servicing major cities in Pakistan. Pick up and delivery can be arranged from within any of the cities, in a most efficient and flexible manner to enhance door to door service.



### **PACKING AND CRATING:**

Packing of cargo is an important component of the multi-modal transport. **PHOENIX WORLDWIDE MOVERS & LOGISTICS** arranges packing and crating utilizing the best quality of material to ensure safety and security of cargo.

### **COLLECT SHIPMENTS:**

Our Global connection with reputable freight agents throughout the world network with us to facilitate collect shipment arrangements. We can move the freight on a collect basis & release the shipment once payment is obtained at destination.





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### **PRE ALERT.P.O.D:**

**TRACKING OF SHIPMENTS FROM ORIGIN TO DESTINATION.  
TRACKING OF SHIPMENTS FROM DESTINATION TO ORIGIN.**

The staff carefully supervised each shipment from point of origin to destination and can detail the status on each inquire.

### **DOCUMENTATION:**

**COMPLETE COMPUTERIZED DOCUMENTATION PROCESS FOR REGULAR OF SPECIALIZED SHIPMENTS INCLUDING LETTERS OF CREDIT:**

Our staff is experienced and knowledgeable in all aspects of freight forwarding, Including production of complete shipment documentation for requirements specific to Importing or Exporting Countries, enabling prompt and efficient movement of cargo.

Documentation includes requirements for eighter Imports or Exports, some of which are Airway bills, Bills of Lading, Commercial Invoice, Carom Invoices, Shippers Export Documentation, Certificate of Origin, Certification by Board of Trade, Consularization and Legalization of documentation, Various types of Certification-container weighment / Fumigation quarantine / SIGS, Importers and Exporters Permits, Dangerous Goods Restriction Certificates, pet handling documents and many more.

### **ON-LINE SYSTEM:**

At **PHOENIX WORLDWIDE MOVERS & LOGISTICS**, our aim is to manage the future. The accurate movement of goods depends on the movement of information. All our staff is well aware of our networking facilities and keep up to date with all enhancements made to the system which enable us to improve our services to you, and accurately keep tract of goods and information. As such information technology pays a vital role in operation our business.



We request that our name be listed with your organization and would be grateful for your consideration for any future business.

SINCERELY YOURS,  
**Phoenix Worldwide Movers & Logistics**

**NAEEM ABBASI**  
Managing Director  
Cell: 0300-8541830

14, Third Floor, Plot 24, Executive Centre, I-8  
Markaz, Islamabad Tel: +92-51-4861096 -  
4861097 Fax: +92-51-4861098  
E-mail: [naeem.abbasi@phoenixmovers.com.pk](mailto:naeem.abbasi@phoenixmovers.com.pk)  
E-mail: [info@phoenixmovers.com.pk](mailto:info@phoenixmovers.com.pk)